CEPT - European Conference of Postal and Telecommunications Administrations
ECTRA - European Committee for Telecommunications Regulatory Affairs

CEPT / ECTRA Recommendation of 4 December 1997

on Numbering Access to Voice Directory Enquiry Services

(ECTRA/REC(97)01)

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As Chairman of the European Committee for Telecommunications Regulatory Affairs (ECTRA), I hereby confirm that this recommendation was approved in Brugge on 4 December 1997 at the XXIVth ECTRA Plenary Meeting.

Frédéric Riehl
ECTRA Chairman
10.01.1998

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The European Conference of Postal and Telecommunications Administrations

Following

- The results of the final report on "Non-Discriminatory Access to Numbering Resources" by the European Telecommunications Office

Considering

- That voice directory enquiry services are among the most important services of telecommunications networks
- That an easy access to directory services is a key to the efficient use of directories
- That the number to access directory services should be short in length and easy to remember
- The need to harmonise the access to such a frequently used service
- The need to number competing directory service providers in a fair and non-discriminatory manner
- The need to balance harmonisation and competition aspects

- That harmonisation should not preclude other national solutions for access to voice directory enquiry services

Taking into Account

- CEPT Recommendation T/SF 1 (The Hague 1972, revised at Puerto de la Cruz 1974, at Málaga-Torremolinos 1975, at Stockholm 1976 and by correspondence 1990): Long term standardisation of national numbering plans

Recommends

That Administrations

- Should designate access code 118 to identify voice directory enquiry services

- Should allocate 118 number space to access voice directory enquiry services in a fair and non-discriminatory manner